

Frequently Asked Questions

1. What are the dates and themes of this year's Summer Program?

Week 1	The Magic of Camp	July 3 – July 7
Week 2	Squidmania	July 10 – July 14
Week 3	Lost in Space	July 17– July 21
Week 4	Camp Olympics	July 24 – July 28
Week 5	Around the World in 5 Days	July 31 – August 4
Week 6	Camp A'Hoy Got Talent	August 7 – August 11
Week 7	Mystery Madness	August 14 – August 18
Week 8	Celebrate! (Holiday Theme)	August 21 – 25

*Please be advised that schedules will be sent out 2 weeks prior to camp

2. What is the location of the camp?

Holy Cross Elementary in Holyrood is the home base for Camp A'Hoy. This is where drop-offs and pick-ups will always be, unless we explicitly tell you otherwise. Throughout the summer, we will be going on lots of fun and exciting field trips that will be specified on the camp schedule!

3. How much does the program cost?

Camp A'Hoy costs \$110.00 per week for one child. If you're registering more than one child, you will be charged \$100.00 per additional child per week. We **do not offer daily registration**.

4. When and How do we register for Camp A'Hoy?

This year, registration for Camp A'Hoy is taking place **ONLINE** on Wednesday, May 31st at 6:00pm. This is taking place at <u>www.holyrood.ca/campahoy</u>. Registration works on a first come, first serve basis, however, Holy Cross students and residents of Holyrood are given priority on select weeks.

5. Is my child the right age for the program?

Camp A'Hoy is for children ages 5–12 (By December 31st). If your child is turning 5 by December 31st, 2023, then they are eligible for Camp A'Hoy. If your child is turning 13 by December 31st, 2023, unfortunately they are too old to attend Camp A'Hoy.

6. How can I pay for Camp A'hoy?

Parents and guardians will have one week to submit payment after receiving confirmation from staff. Please do not send payment until you have received your confirmation.

Payment methods include Cash, Credit, Debit, EMT (info@holyrood,ca), Post-Dated Cheques*

* If using postdated cheques, it is important to date the cheque <u>one week</u> <u>prior</u> to the start date of the camp you are registering for. Here are the dates:

Week 1: June 26	Week 5: July 24
Week 2: July 3	Week 6: July 31
Week 3: July 10	Week 7: August 7
Week 4: July 17	Week 8: August 14

Please Note: Registrations will be processed in the order received. All Holy Cross Elementary Students or those living in Holyrood will be given priority on select weeks.

7. Can I drop my child off early and pick them up late?

Camp A'Hoy offers an early drop-off and late pick-up service again this year. For an extra \$10.00 per week, you can drop your child off between 7:30am and 8:00am, and/or have them picked up between 5:00pm and 5:30pm.

Regular Drop-Off: 8:00am – 8:30am

Regular Pick-Up: 4:30pm – 5:00pm

Please Note: Late pick-up charge will result in a \$5.00 charge per day if not included in registration

8. Will my child be swimming this summer?

Yes! We will have numerous swimming trips planned at different places – the Holy Cross Swim Park, CBS Pool, etc.. These trips will all be written on the camp schedule, so please ensure you check the schedule every day. **If your child requires a lifejacket, please ensure that they have this** (as well as other swimming supplies) before coming to camp that day. We recommend that you write their name on their supplies before bringing them to camp!

9. What do I do if my child doesn't swim?

We will always have a counselor sit out from the swim to monitor all those children who do not like to swim/are not comfortable swimming. Please let us know at drop off if this is the case.

10. How much food should I pack in my child's bag for lunch?

At camp, we are very busy with different activities and outings throughout the day. However, we prioritize time for at least one snack break and a lunch break every day. Please ensure you provide your child with enough food and water to keep them full and energized. It's a good idea to pack extra water on days where a lot of sun/outside time is anticipated! We have access to a water refill station on site that we encourage campers to make full use of! PLEASE DO NOT PACK FOOD ASSOCIATED WITH ALLERGIES (all Nuts, Kiwi, seafood, etc). We will be following the same rules as Holy Cross Elementary in regard to allergyrelated food.

11. Can my child be put in a group with his/her best friend?

Our groups are put in place for organizational purposes – such as getting on/off the bus and getting ready for field trips and activities. The campers are very rarely separated by group. When doing activities, they are with other groups that are around the same age. That being said, if you have someone in mind that your child would like to be placed with, **please specify this on the registration form** and we will do our best to make sure it happens.

12. Can my child be moved from one group to another?

We will do our best to accommodate a change in group if necessary. Please keep in mind that once the groups are done and posted for the week, they are finalized. It's important to mention any preferences before the groups are made – so please let us know as soon as possible, as groups are made well in advance of the week they are planned for!

13. Does my child need to bring Sunscreen?

Sunscreen is extremely important to maintain a safe and happy summer! Therefore, **it is necessary for your child to have sunscreen at all times**. Counselors are always available to help the campers out when applying sunscreen. **We do not permit sharing sunscreen with other kids**, this can become expensive. If your child is sharing their sunscreen with another child, please let us know at drop off.

14. How many children will be with a counselor?

At Camp A'hoy, we always aim to keep a 9:1 camper to counselor ratio throughout the entire summer.

15. What happens if a particular week is full?

Registration always fills up quickly for camp! If a week you're interested in is full, your child will be placed on a waitlist. If a spot opens up, the Town will contact you to get your child signed up!

16. How will I know what my child will be doing each day at camp?

A detailed camp schedule is provided by email 2 weeks before camp begins. It's extremely important that you check the schedule every day to keep up to date on what fun activities we will get up to!

17. Can I receive a refund?

Camp fees <u>will only</u> be refunded in the case of a medical note from a doctor.

18. What happens if I lose my receipt?

These receipts are very important for your 2023 taxes. As it is impossible to reprint receipts, we ask you to make sure you place them in a safe place.

19. What kind of outings will my child be doing?

At Camp A'Hoy, we plan numerous fun and exciting activities for the whole summer!! This includes visitors to our home base, and also lots of outings each week! The official schedule will detail all of the awesome activities we have planned, and is available 2 weeks before camp begins!

20. How can I find out information about camp events and cancellations?

We will be sure to communicate all known changes/cancellations/events at the drop-off and pick-up point! A manager/assistant manager will always be at the front desk during drop-off and pick-up to answer all of your questions. Also, we keep an updated whiteboard at the front desk that will tell you all you need to know at a glance for the days ahead!

